Check It Out! Library Newsletter

How satisfied are students with JWU Library?

How would you rate the library?

- Most library resources and services received a weighted ranking of 4+ (Very Good to Excellent)

Participants by Rank

- Freshman 29.3%
- Sophomore 18.1%
- Senior 21.8%
- Junior 17.9%
- Grad Student 10.6%
- Other 2.2%

Most library resources and services received a weighted ranking of 4+ (Very Good to Excellent)

- How would you rate the library?
- Customer service
- Hours
- Library technology
- Library facilities
- Consultations
- Instruction
- Course reserves
- Book delivery
- Online collections
- Physical collections
- Library website

What do you like best about the library?

Word Cloud

- Amount of Computers
- Starbucks
- Convenient
- Spacious
- Atmosphere
- Hours of Operation
- Staff
- Comfortable
- Access
- Big Library
- Location
- Space
- Group Work
- Study
- Customer Service
- Resources
- Databases
- Books
- Technology
- Printers
- Late Hours
- Printing

- Organized
- Nice
- Finals Week
- Librarians
What would you change about the library?

Word Cloud

There’s always room for improvement and some survey takers said they want the library to:

- Stay open 24/7

While extending hours of operation is currently not an option, there are new places on campus for students to meet or study:

**Starbucks at Harborside**
Open 24 Hours a Day Sun-Thu

**John J. Bowen Center for Science & Innovation**
Open 6:30AM to Midnight Mon-Thu

- Provide a quieter environment

Some changes were made to meet this challenge:

**Downcity Library** – Seating rearranged to encourage smaller groups
**Harborside Library** – Quiet Study Area added

In addition, library staff are asking students to take responsibility for setting the tone for a productive study environment.

Satisfaction survey raffle winners pose with the dean of libraries