


2020

## **JWU Library by the Numbers 2019-2020**

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**77,247**  
Print  
Books  
**410,830**  
E-books



**1,470**  
DVDs  
**56,759**  
E-videos



**78**  
Print  
Journals  
**94,267**  
E-journals



**6,773** Students Attending



**15,831**  
Reference  
Questions  
Answered  
**322**  
Research  
Consultation  
Appointments



**4,033**  
Initial Circulations



### Borrower Type

<b>3,091</b>	<b>259</b>	<b>23</b>	<b>536</b>	<b>124</b>
Borrowed by Students	Borrowed by Faculty/Staff	Borrowed by Alumni	Borrowed by Interlibrary Loan	Special & Other



**638,366**  
Full-text Downloads

### ScholarsArchive

**@JWU**  
**3,843**  
Works Hosted  
**228,521**  
Downloads



**11** <sup>10+1</sup>  
FT Librarians  
**2.5**  
FT Support staff  
**20**  
Student Employees

**102.5**  
Hours  
Open  
Per week



**195**  
Highest  
Occupancy  
For single  
Hour

**157,400** (97,505 + 59,895)  
Total Gate Count



**20,983**  
Study Room  
Sessions Booked  
**1,991**  
Chat/Text Message  
Transactions with  
Librarians

### Statement of Purpose

JWU Library exists to enrich the scholastic and cultural environment of Johnson & Wales University by making available a wide range of information resources and services that reflect the educational goals of the curriculum, cultivating the information literacy skills of all users in a manner that reinforces the values of the Institution and the library profession.

### **Examples of student queries\***

Hello, I'm an ESL student. Where can i find the number of print and e-journals in JWU library?

Could you please help me find some information about the 5 models competition?

Hello! I have a term paper on Heriberto Seda, the copycat Zodiac Killer, and I cannot find any reliable sources on him. Could you help me?

Hello I was looking for some assistance in finding articles for my literature review paper for my graduate class.

Hi. I'm trying to cite the last article you provided but I'm having trouble.

Hello, I realize this is not a library related inquiry, but I was wondering where a student can request a new room key.

Hi! I am trying to find articles on the lack of financial education in high schools and the benefits financial literacy offers.

Hi so I have an essay due and I was wondering if you could help me find sites regarding the readings to help me with the paper.

I am writing an argument essay on "Does caffeine improve your cognitive performance?" I was wondering if you could help me find or point me in the right direction toward some credible sources!

Hello again, so for a business research paper I need two peer reviewed Journals about a specific topic, Karl Marx, but I can't seem to find my around way the journals.

In research articles, if the author does not explicitly say what the hypothesis is, would the stated "specific goals of the study" be okay to use when asked what the hypothesis is?

Hi I'm trying to do a research presentation on John B Watson using the JWU database to find my sources and I don't know how to.

Can you help me find an article related to ServQual service model and higher education?

### **Examples of student feedback\***

Thank you! i have honestly been putting off the assignment because i did not know how to find such an article nor was i aware that i could get such thorough help!

Oh Wow, I get the Dean. :) I know that is why I love this library.

Thank you so much!; Thank you again; I'm good; you helped me a lot!

See you later! You are very nice and very knowledgeable; Thank you for your help; yes, very good advice; Have a good day.

That's awesome thank you so much I will keep using those key words. Thank so much!

I didn't know you could find information like that on Google Scholar.; I see, thank you! That is really helpful; I will definitely be using this information.

Thank you so much :); that source is perfect!

I've found what I'm looking for; thank you so much for your help; awesome, thank you!

Thanks for your help! I know where to come now for more dumb questions :)

Thank you for all your help. There is just so much to navigate - this is my first class with JWU - a lot to learn

You are the best! Thank you for your help, but also for putting a smile on my face while we are all stuck at home.

Ooh yeah! How did you do that to find this kind of information? I never looked for peer-reviewed before; you are heaven sent. Thank You. Is there a way I can copy all of this? Thanks for all the help.

It's the first time I've ever reached out; I'm so happy that you reached out!

Thanks you help a lot it's my first chat with any online librarian thanks.