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Check it out! Library Newsletter, Winter 2008-09

Johnson & Wales University Library - Providence

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Check It Out!

Library Rolls Out Instant Message Reference (Need Help? Meebo Us!)

The Johnson & Wales University Library has extended its web presence by rolling out virtual reference via Instant Message. During the day & evening, 7 days a week, you can get help on any topic by just sending an Instant Message via the library's website at library.jwu.edu/prov without ever having to leave your home!

The library rolled out this pilot program in October and has already received over 175 requests for assistance via IM.



University Dean of Libraries, **Rosie Hopper**, states, "In response to the University's mission to create a distance learning program, an initiative that began this Winter Trimester, the library felt that virtual help via instant message would help to fulfill the needs of distance learners."

IM Availability Hours

Mon-Thurs	7:30am-10pm
Friday	7:30am-5pm
Saturday	9am-5pm
Sunday	11am-10pm



Meet the New Digital Services Librarian



Librarian **Talia Resendes** has always had a passion for technology. Long ago, as an undergraduate student at Loyola College in

Baltimore, Maryland Talia had no difficulty when it came to choosing her major: Information Systems Science. "I have always been interested in technology and its ability to transform an individual, society and even the world." With her bachelor's degree in hand, Talia moved to New Zealand for two years in pursuit of a Masters in Information Systems. Her thesis, which is scheduled for completion later this year, focuses on the virtual world of Second Life.

Talia's zeal extends to Web 2.0 technologies, specifically web-based applications that allow users to be active users and contributors of World Wide Web content.

But why does JWU need a Digital Services Librarian? Dean of Libraries **Rosie Hopper** is the first to point out that the worlds of information, industry and scholarship are changing rapidly. "Our students must leave JWU fully adept at finding, using and communicating the best informa-

tion and ideas in a fully online environment. By optimizing JWU Library digital services we can be key to helping JWU students fulfill that goal. Prior to the establishment of the DSL position, we simply could not find the staff time to make it happen. As our Digital Services Librarian, Talia will focus on—and teach our staff—how to integrate web-based services such as IM reference into the traditional library environment which is and will continue to be relevant as long as the world of information continues to expand."

Library Hours 2008-2009 Academic Year

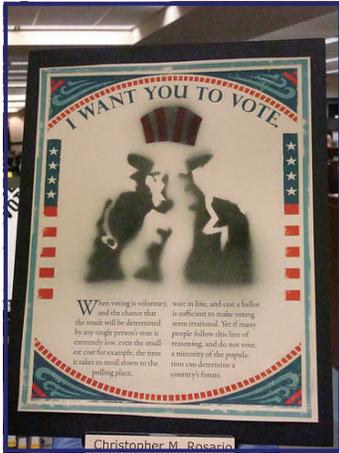
Downcity:
Sun 11am-Midnight
Mon–Thu 7:30am-Midnight
Fri 7:30am-8pm
Sat 9am-7pm

Harborside:
Sun 11am-Midnight
Mon–Thu 8am-Midnight
Fri 9am-10pm
Sat 8am-6pm

Facebook: Friends of the JWU Library
Join the Friends of the JWU Library Group
on



Soft Students Rock the Vote!



Prof. Brian Alves, School of Technology, wanted to inspire students in his Desktop Publishing class to take part in the then upcoming Presidential elections.

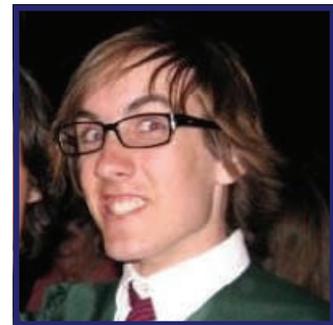
Students had to create an motivational poster with a simple message, GET OUT AND VOTE!

“What was great about the posters was that there was no party bias. No posters stated ‘Vote for Change’ or ‘McCain 2008’ it was just about getting the message out, the message to go to the polls and vote” stated Librarian Talia Resendes. And the inspirational message did get out. The posters were displayed for several weeks prior to the November election in the Downcity Library

located on the 2nd floor of the Yena Center.

Senior Hospitality major Walkiria Rosendo stated, “Voting was nothing to me. But after I voted, I realized that something inside me had changed. And that change wasn’t a result of the news or the television, it was those posters that I saw everyday created by my JWU classmates.”

The library looks forward to working with Prof. Brian Alves again, as well as with other faculty, to showcase student work.



Freshman Weston Collings
Major: Criminal Justice
Likes: Snowboarding
Dislikes: Cauliflower

Rolling out LibGuides— It’s a Hit!

With over 40,000 hits since its debut, Johnson & Wales University Library’s new online application, LibGuides, has been a huge hit. Subject, class & assignment specific online research guides allow students to find information that will help them to be successful in their courses.

Undergraduate student Weston

Collings states, “LibGuides was so helpful to me in my ENG1020: English Composition class. I was able to find research that would help me directly with my research paper.”

Currently, the Library has 33 class and subject guides ‘live’ with plans in the pipeline for many more.

Extended Hours

During Week 10 & Finals Week
 Sunday-Thursday
 Libraries will be open till
 1AM

@Harborside Library



Photo courtesy of Barbara Janson

Reference librarian, Lisa Spicola, stands next to a display showcasing a food & culture exhibit created by students in Prof. Jennings’ class.

Faculty are always welcome to contact the library if they have examples of student work that deserve recognition through a library display.

Our Mission Our Mission Our Mission Our Mission Our Mission

The Library offers collections, facilities, technology and instruction for the enhancement of Johnson & Wales community access to and use of information resources supporting the diverse teaching and learning objectives of Johnson & Wales University.

Downcity Library
The Yena Center
111 Dorrance St.
Providence RI 02903
Phone: 401-598-1121

Harborside Library
The Friedman Center
299 Harborside Blvd.
Providence RI 02905
Phone: 401-598-1466